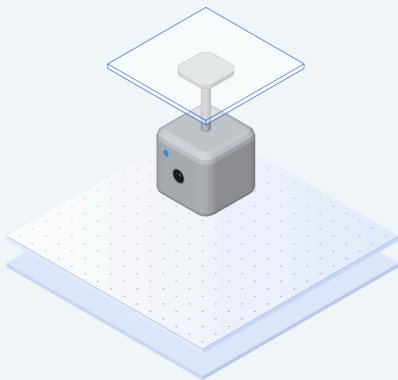


Know how every visit really went.

For service authorities and branch networks: the whole visit, from the door, to the counter, and out again.

WHO PULSES IS, WHAT THIS IS, HOW IT WORKS



Pulses.ai is a UAE-born Physical Intelligence company: AI that understands your physical world.

For service centres: complaints arrive after the visit.

SEE

Pulses Vision on the ceiling

UNDERSTAND

Every zone and counter, understood

ACT

Bad visits flagged for review

THE PROBLEM

The complaint arrives after the visit.

Service centres measure tickets and transactions. People come in. They move around. They wait. Then they leave.

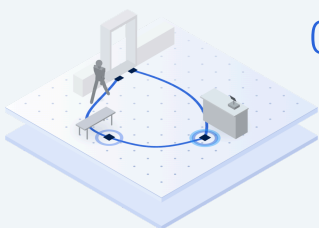
The wait nobody measures.

Tickets show when a service ended. They do not show where people waited, or for how long.

The visit that went badly.

You hear about it when the complaint arrives, not when it happened.

HOW IT WORKS — THREE MOVES



01

The whole visit

From the door, to the counter, and out again. People come in, move between services, wait, and leave; Pulsar Vision Devices understand the visit as it happens, on the device.



02

Every zone, every counter

Every zone and every counter counted on its own: which were busy, which were idle, the path people took between services, where they waited and for how long, who was new and who came back.

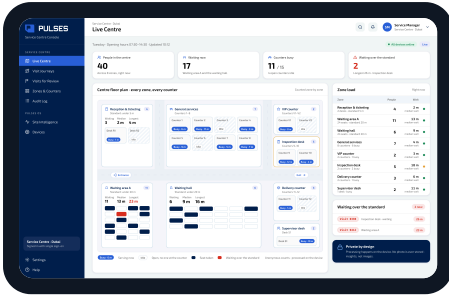


03

Flagged for review

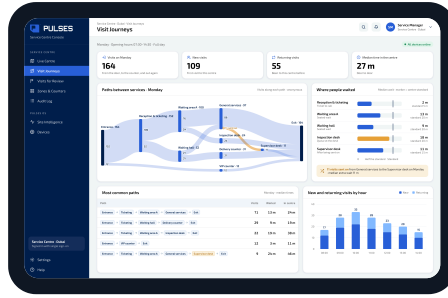
When a visit goes badly, it is flagged. The team reviews it the next day, against the standard the centre sets.

THE PRODUCT ON SCREEN



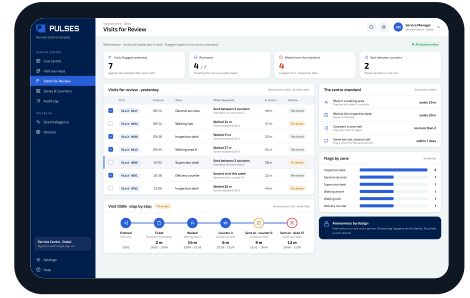
Busy counters. Idle counters.

Live Centre: every zone and every counter as its own tile: busy, idle, waiting now.



The path between services.

Visit Journeys: the path between services; where people waited, and for how long; new and returning visits.



Bad visits, flagged for review.

Visits for Review: the visits that went badly, anonymous, by entry time and zone, with review ticks, against the standard the centre sets.

PROOF

150 million+

 journeys counted across Pules deployments

Anonymous platform total

PRIVACY

Private by design.

- Processing happens on the device.
- No photo is ever stored.
- Only anonymous metadata leaves the device.
- Runs in your own tenant or fully on-premise.

Insights, not images.

ON THE DEVICE, ON SCREEN

Pulses Vision Devices understand the visit as it happens, on the device.

Pulses OS shows the visit, the path and the wait on screen.

 Made in UAE

Every visit understood, so every centre keeps improving the service it gives.

NEXT STEP

Book a walkthrough — pulses.ai/demo

See the full showcase, with the film, the screens and the deck:
pulses.ai/showcases/service-centres (scan the QR code).



Scan for the showcase

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BUILT ON

